## **AMENDMENTS TO THE CLAIMS**

This listing of claims will replace all prior versions, and listings, of claims in the application:

## **Listing of Claims:**

1	1. (Presently amended) A method to facilitate remote access by a user to a
2	virtual desktop on a server through a web browser, comprising:
3	downloading a terminal services control to the web browser;
4	receiving a logon window from the server;
5	logging on to the server through the logon window; and
6	accessing the virtual desktop on the server through the web browser;
7	wherein the server is a first virtual server of a plurality of virtual servers
8	hosted on a common server platform;
9	wherein the common server platform contains a security feature that
0	prevents unauthorized access of the server by a second virtual server of the
11	plurality of virtual servers.
1	2. (Original) The method of claim 1, further comprising selecting the
2	server using the terminal services control.
1	3. (Canceled).
1	4. (Canceled).
1	5. (Original) The method of claim 1, further comprising:

2	choosing a snap-in to provide a capability to the user from the virtual
3	desktop; and
4	controlling the capability of the user with the snap-in.
1	6. (Original) The method of claim 5, wherein the capability includes, but is
2	not limited to, one of, file management, folder management, database access using
3	structured query language, electronic mail, and an Internet information server
4	based system-level manipulation utility.
1	7. (Original) The method of claim 5, wherein the capability includes
2	technical support and system administration available to a provider of the server.
1	8. (Original) The method of claim 1, further comprising using a wireless
2	application protocol device to access the virtual desktop.
1	9. (Presently amended) A computer-readable storage medium storing
2	instructions that when executed by a computer cause the computer to perform a
3	method to facilitate remote access by a user to a virtual desktop on a server
4	through a web browser, the method comprising:
5	downloading a terminal services control to the web browser;
6	receiving a logon window from the server;
7	logging on to the server through the logon window; and
8	accessing the virtual desktop on the server through the web browser;
9	wherein the server is a first virtual server of a plurality of virtual servers
10	hosted on a common server platform;
1	wherein the common server platform contains a security feature that
12	prevents unauthorized access of the server by a second virtual server of the
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10. (Original) The computer-readable storage medium of claim 9, the 1 2 method further comprising selecting the server using the terminal services control. 1 11. (Canceled). 12. (Canceled). 1 13. (Original) The computer-readable storage medium of claim 9, the 1 2 method further comprising: 3 choosing a snap-in to provide a capability to the user from the virtual 4 desktop; and controlling the capability of the user with the snap-in. 5 14. (Original) The computer-readable storage medium of claim 13, 1 wherein the capability includes, but is not limited to, one of, file management, 2 3 folder management, database access using structured query language, electronic mail, and an Internet information server based system-level manipulation utility. 4 15. (Original) The computer-readable storage medium of claim 13, 1 2 wherein the capability includes technical support and system administration 3 available to a provider of the server. 1 16. (Original) The computer-readable storage medium of claim 9, the method further comprising using a wireless application protocol device to access 2 3 the virtual desktop. 17. (Presently amended) An apparatus that facilitates remote access by a 1

user to a virtual desktop on a server through a web browser, comprising:

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3	a downloading mechanism that is configured to download a terminal
4	services control to the web browser;
5	a receiving mechanism that is configured to receive a logon window from
6	the server;
7	a log on mechanism that is configured to log on to the server through the
8	logon window; and
9	an accessing mechanism that is configured to access the virtual desktop or
10	the server through the web browser;
11	wherein the server is a first virtual server of a plurality of virtual servers
12	hosted on a common server platform;
13	wherein the common server platform contains a security feature that
14	prevents unauthorized access of the server by a second virtual server of the
15	plurality of virtual servers.
1	18. (Original) The apparatus of claim 17, further comprising a selecting
2	mechanism that is configured to allow the user to select the server using the
3	terminal services control.
1	19. (Canceled).
1	20. (Canceled).
1	21. (Original) The apparatus of claim 17, further comprising:
2	a choosing mechanism that is configured to choose a snap-in to provide a
3	capability to the user from the virtual desktop; and
4	a controlling mechanism that is configured to control the capability of the
5	user with the snap-in.

- 1 22. (Original) The apparatus of claim 21, wherein the capability includes,
- 2 but is not limited to, one of, file management, folder management, database access
- 3 using structured query language, electronic mail, and an Internet information
- 4 server based system-level manipulation utility.
- 1 23. (Original) The apparatus of claim 21, wherein the capability includes
- 2 technical support and system administration available to a provider of the server.
- 1 24. (Original) The apparatus of claim 17, further comprising a using
- 2 mechanism that is configured to use a wireless application protocol device to
- 3 access the virtual desktop.